

eDC Android Release Notes

27 July 2023

Software Version 2.6.9



What's New?

In response to customer feedback, we regularly work on various bug fixes and performance improvements for our eDC Android devices. Below is the latest update being released.

General

- Upgrade to enhance the security of the app. (EDC-1041)

Starting from 27 July 2023, NHS Supply Chain will be releasing two significant security updates for the eDC Android devices. These important updates will be released separately in a staggered approach over a four week period. However, we will not be able to inform individual trusts when their devices will be updated in advance.

Release details:

- Release 1 - The Android device itself will be updated with the latest firmware available for the Android 10 operating system. This includes Android security updates released by Google.
- Release 2 - The eDC app will be patched to include an upgrade of a communication protocol to enhance the security of the app.

The firmware update is programmed to only install when the battery is either on charge (in a cradle) or above 50% battery. Please make sure the device is docked when not in use.

During the firmware update the device will automatically reboot to install the update. It is essential that the battery is not removed during the update process as this will render the device unusable. The device will be ready for use when it reboots into the Kiosk screen.

It is important that the Android devices are connected to the SOTI MobiControl server. If the devices are not connected, they will not receive these important updates and the security of the system will be at risk. We are undertaking an exercise to contact trusts where we know SOTI MobiControl is being blocked to support them in getting the devices connected for future updates and support purposes.

If you have any questions about these updates, please contact the NHS Supply Chain Helpdesk via email at cshelpdesk@supplychain.nhs.uk or telephone 0800 086 8670.