

Online Catalogue and Ordering Software Release Notification

Catalogue version: 4.0.2.166
February 2020



What's New?

In response to customer feedback, we have introduced the following changes to improve the information relating to when a product stocked within our warehouse network is available to order and, if not, when it is due back in stock to order. Note that the Online Catalogue and Ordering system will continue to work as previously with the only changes relating to the stock information provided.

- For stocked products currently unavailable but are due into our warehouse you will see the status: **“Out of stock due date DD/MM/YYYY”**.
- For stocked products currently unavailable but we are awaiting an updated due date into our warehouse you will see the status: **“Out of stock”**.
- You will still be able to order products shown as “Out of stock” if needed.
- You can check the stock status of the product on the due date displayed, to confirm the stock has arrived in our warehouse and is showing “in stock”. You can also continue to use the Email Me button to receive an email advising when the product is back in stock
- This information will not be visible when using eDC or eDC Gold.
- Stock status will not be shown for products that are currently suspended. They will show the suspension message **“This product is suspended due to ‘xxxxxxx’. It is anticipated the suspension will end on DD/MM/YYYY”**.
- Stock status will not be shown for Blue Diamond or eDirect products.
- Stock status is calculated every 30 minutes, so actual stock levels may differ from those displayed at the time of ordering.
- Your unsatisfied lines report, available the day before your scheduled delivery, will provide you with the most accurate and up to date information and you are strongly advised to always refer to this.

Please note, that this information is only available when using our Online Catalogue an Ordering system, and the user is logged in and authenticated.

Online Catalogue

For stocked products currently unavailable but are due into our warehouse. The stock status (Out of stock due date DD/MM/YYYY) will be shown on the main catalogue screen and also the detailed product screen:

Main product screen:

Sort by Best Match ▲

Page size 10 Update

Qty*	Price
1	10.66
£0.44 each	
<input style="width: 40px;" type="text" value="1"/>	Add

[Add to comparison](#) ▶

Out of stock
due date
21/02/2020

Email me

AAZ058

Cold Beverages Carbonated 330ml Can Fizzy Orange Drink Sugar-Free

MPC: 121
GTIN: 5017726170202
Unit of issue: Case of 24
Brand: Fanta Zero
Supplier: CHAPPLE AND JENKINS LTD

Detailed product screen:

AAZ058

Useful tools

- [Send to a colleague](#) ▶
- [Found an error?](#) ▶
- [Print this page](#) ▶

Cold Beverages Carbonated 330ml Can Fizzy Orange Drink Sugar-Free

Cold Beverages Carbonated 330ml Can

Qty*	Price
1	12.60
£0.53 each	
<input style="width: 40px;" type="text" value="1"/>	Add

[Add to comparison](#) ▶

Out of stock
due date
21/02/2020

Email me

Product information **Volumetric information** Data sheets

Manufacturer's product code	121
GTIN	5017726170202
Unit of issue	Case of 24
Lead time	Standard lead time
Brand	Fanta Zero
Supplier	CHAPPLE AND JENKINS LTD
Date added to catalogue	27/04/2019
EClass	AAD - Carbonated drinks

No nationally agreed alternative products

No nationally agreed similar products



You can check the stock status of the product on the due date displayed, to confirm the stock has arrived in our warehouse and is showing “in stock”. You can still add out of stock products to your order, but delivery may be delayed.

For stocked products currently unavailable but awaiting a due date, the stock status, “Out of stock” will be displayed on the main catalogue screen and also the detailed product screen.”

Sort by


Best Match

▲

Page size

10

Update



AAC007

Cold Beverages Mineral Water Flavoured Still Robinsons Refreshd Apple and Kiwi 500ml

MPC: 201785
 GTIN: 05010102226258
 Unit of issue: Case of 24
 Brand: Britvic
 Supplier: BRITVIC SOFT DRINKS LTD

Qty*	Price
1	12.83
3	12.82
£0.53 each	

Add

[Add to comparison ▶](#)

Out of stock

Email me


The stock status of Blue Diamond and eDirect products will not be shown, as they are not stored within our warehouse network. Please look for the Blue diamond or eDirect icons when viewing product stock status information.

Online Ordering

Online Ordering will work exactly as before, with the only changes relating to the information on stock status provided. Note, that these changes will not be visible when using eDC or eDC Gold.

The stock status (Out of stock due date DD/MM/YYYY) will be shown on the main catalogue screen and also the detailed product screen:



NPC	Description	Earliest delivery date	Unit issue	Pricing	Line qty	Line value							
AAZ058	Cold Beverages Carbonated 330ml Can Fizzy Orange Drink Sugar-Free  Brand: Fanta Zero GTIN: 5017726170202 MPC: 121 Supplied by: NHS Supply Chain		Case of 24	<table border="1"> <tr><th>Qty*</th><th>Price</th></tr> <tr><td>1</td><td>10.66</td></tr> <tr><td colspan="2">£0.44 each</td></tr> </table>	Qty*	Price	1	10.66	£0.44 each		<input type="text" value="0"/>	0.00	✕
Qty*	Price												
1	10.66												
£0.44 each													
						<p style="color: red; font-weight: bold;">Out of stock due date 21/02/2020</p> <p style="background-color: #0070C0; color: white; padding: 5px; text-align: center; border-radius: 3px;">Email me</p>							

You can check the stock status of the product on the due date displayed, to confirm the stock has arrived in our warehouse and is showing “in stock”. You can still add out of stock products to your order, but delivery may be delayed.

The stock status (Out of stock) will be shown on the main catalogue screen and also the detailed product screen:


NPC	Description	Earliest delivery date	Unit issue	Pricing	Line qty	Line value									
AAC007	Cold Beverages Mineral Water Flavoured Still Robinsons Refreshd Apple and Kiwi 500ml  Brand: Britvic GTIN: 05010102226258 MPC: 201785 Supplied by: NHS Supply Chain		Case of 24	<table border="1"> <tr><th>Qty*</th><th>Price</th></tr> <tr><td>1</td><td>12.83</td></tr> <tr><td>3</td><td>12.82</td></tr> <tr><td colspan="2">£0.53 each</td></tr> </table>	Qty*	Price	1	12.83	3	12.82	£0.53 each		<input type="text" value="1"/>	12.83	✕
Qty*	Price														
1	12.83														
3	12.82														
£0.53 each															
						<p style="color: red; font-weight: bold;">Out of stock</p> <p style="background-color: #0070C0; color: white; padding: 5px; text-align: center; border-radius: 3px;">Email me</p>									

The stock status of Blue Diamond and eDirect products will not be shown, as they are not stored within our warehouse network. Please look for the Blue Diamond or eDirect icons when viewing product stock status information:

You can still add out of stock products to your order, but delivery may be delayed.

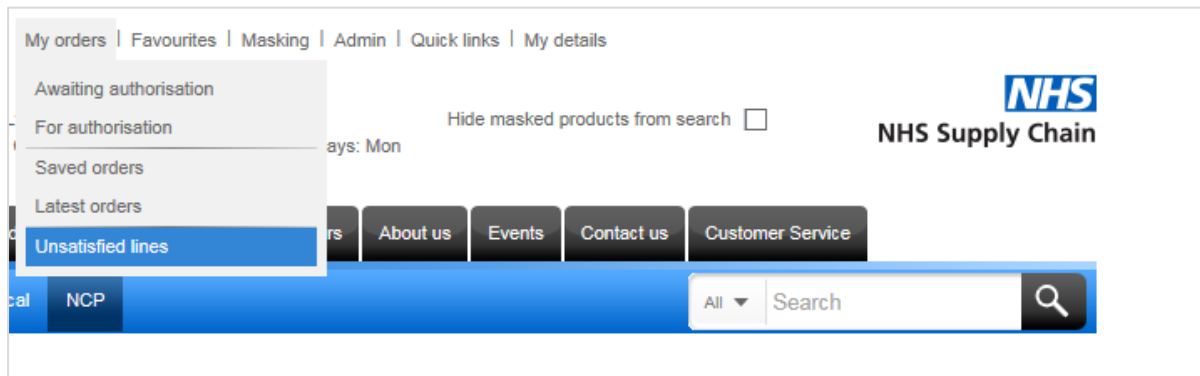
Checkout and your Unsatisfied Lines report

Note that the stock position shown is that at the time of enquiry or ordering.

 Stock position accurate as at the time of ordering. Please review your 'Unsatisfied lines' report, available the day before your delivery, for the confirmed stock/delivery detail. ✕

Checkout complete

You are advised to always refer to your Unsatisfied Lines report the day before your order is due for delivery. This report will detail the most accurate and up to date information relating to your order and delivery and show whether the items were actually in stock and available when your order was prepared.



For help with your unsatisfied line report then please liaise with your normal customer service contact.

Enhancements and Updates

In addition to the changes above, you will also notice the following:

- Suspended products will no longer show the 'in or out of stock' message only the suspended message.
- When creating an order, regional products will now show when adding them to your basket.

Bug fixes:

- Favourite Edit page – fixed issue where an application error occurred when editing an existing favourite
- Amend user page – fixed application error when amending a user
- Search - NCP Search Option – Fixed search drop down box where it was showing '0' instead of search type options
- Favourites – fixed application error page is displayed, when viewing favourites page
- Catalogue search – fixed issue that occurred when using default 'all' search for MPC codes which returned 'timed out' error
- Catalogue Admin – fixed issue where '404 page not found error' was displayed when downloading Excel files
- New Order - Fixed issue that occurred when creating a new order, regional products were not shown when adding to basket
- User Inactivity - fixed issue where users were not being signed out after 20 minutes of inactivity.



Further Information

Should you have any questions regarding this improvement, please contact your Customer Services Advisor or email our IT Helpdesk at cshelpdesk@supplychain.nhs.uk.

