NIV LOT 4: Sleep Therapy Service - High level process



1. Customer enquiry received and data gathered

NHS Supply Chain provide a suite of template documents and support trusts to complete these.

2. Complete specification of requirements and define the service needed

Meeting held to review requirements. Any clarifications needed; confirm how these will align with the trust internal Standard Financial Instructions (SFI's) 3(a). Pricing request to customer nominated supplier. (single quotation)

Or

3(b). Pricing request to all awarded suppliers (multi quotation)

4. Agree award and implementation

NHS Supply Chain to work with the trust and supplier to implement the service agreement and on-going monitoring of performance.







