

Combined NHS Supply Chain Regional Advisory Forum Key Messages September 2022

Key points

- **This meeting brought together the four Regional Advisory Forums**
- **Update was provided on the Target Operating Model, key points included:**
 - Engagement sessions have taken place with clinical and procurement partners
 - Tower 7 transferred in July 2022
 - New Executive Structure within NHS Supply Chain now in place
 - Tower 4 is transitioning into SCCL by Nov 2022
 - Supplier responses are being reviewed, there are four Customers who were nominated to represent the regions in the process these are: Clara Purnell, Mick Corti, Tracey Leforte and Simon Donovan. Request was made for more detail on specifications to be shared broadly.
- **Update from the Northern Region was provided, key points were made around:**
 - Recruitment
 - Sharing of ICS best practice
 - Strong uptake of Value Based Procurement opportunities
- **Update from the Midlands and East, key points included:**
 - Members were thanked for their joint working on resilience issues
 - Savings are being delivered despite cost pressures
 - Good discussions in the region on Value Based Procurement
- **Update from London, key points included:**
 - Recruitment update, several vacancies are being carried
 - Focus is on spend matching
 - Update on confederation reports and how they will support mutual aid, the East of England is up and running, London is awaiting one ICS CFO to sign off
 - Roll cage situation is deteriorating and causing significant operational issues
- **Update from the South, key points included:**
 - Savings numbers are being challenged by the global price rises, this is a continuing trend
 - Teams are more stretched across the region within trusts, focus being on resilience activities
 - Focus is on direct spend evaluation as there is less clinical input
- **Discussion was had on service level reporting, noting that customers lived experience is not aligned to that reported at present by NHS Supply Chain. Request was made for a project update on the work with UCLH and Oxford**
- **Lucie Jaggard and Edward Taylor were thanked for their support in developing the Pricing Management pack**
- **Hamish Makanji provided an overview of the resilience dashboard, key points included:**
 - This is now live on the NHS Supply Chain website and will be updated monthly
 - It builds a picture of whether the situation is getting better or worse, including information like the number of ICS, the number of products in the Control and Protect areas of Demand Management
 - Feedback is being collated through the Resilience Working Group
- **Phil Nettleton joined the call to provide an update on the Operational Excellence programme, key points included:**
 - Overview of programme KPI's and metrics. Focus will be on Launch on Time and Accuracy of Information metrics as the shorter end to end cycle can't be achieved until these are improved
 - Improvements focused on to date are increasing quality and accuracy of product data, pricing data, simplifying data, improved Trust Impact Statements, less delays in Go Live dates
 - Several trust-based colleagues have been involved in the Trust Impact Statement improvement process, introducing things such as requisition point data.
 - Request was made for visibility of where contracts are delayed and the impact this has on trusts
 - Feedback was given that there was an expectation that the work would also include reviewing the robustness of the procurement process, there are improvements which are needed



- **Melanie Hall joined the meeting to give an update on the ICS logistics pilot, key points included:**
 - The update is a follow on from that given in June 2022
 - 11 ICS took part in the process, good engagement with acute trusts, it was more challenging particularly with the ambulance trusts
 - There is a role for ICS to share best practice and standardisation
 - Review of opportunities such as sharing consignment stock, supporting mutual aid, developing common approaches to mutual aid
 - Translate strategy and future innovation into practical steps at regional and trust level so all members have an equal opportunity to access innovation
 - The diagnostic phase culminated with a workshop with the supply chain leads who had taken part
 - The significance of inventory management systems and the efficiency savings which could be released was stressed
 - There is a lack of training and development for colleagues as well as standard operating procedures across ICS'
 - The project is now in its final stages, due to present the final report at the end of the month back to NHS Supply Chain. There is a significant role an ICS can play in optimising their supply chains, with a tool kit being made available to improve practices across a trust and an ICS

Ask of trust colleagues

- Ensure attendance of NHS Supply Chain customer webinars in order to access key updates and information
- Consider sustainability options as well as savings
- Request was made for any further volunteers to take part in reviewing Trusts Impact Statements to contact Phil Nettleton directly
- Members were asked to consider if they or their teams could support any of the working groups, particularly the Communications one

