

Clinical and Quality of Care Strategy 2025-2030

Patients at the heart of every decision



Our Journey to a NHS Supply Chain Clinical and Quality of Care Strategy Journey



Supply Chain

NHS Supply Chain Strategy

Vision to make it easier for the NHS to put patients first through:
Buy Smart
Supply Right
Partner Expertly
Outcome - £1bn value etc

1st year Clinical and Quality Current Priorities plan

Current areas of focus:
Well run organisation
Quality led Resilience and Safety
A Sustainable NHS
Products and category management
NHS clinical engagement

ICS Strategies

A review of 42 local Integrated Care Partnership strategies identified several themes which NHS Supply Chain can have a role in supporting, including:
Service review and reconfiguration (patient pathways)
Care closer to home
Research and Innovation
Clinical outcomes, health equity and safety
Population health and prevention

Lord Darzi Review / Labour Health Priorities

Focused on:
Creating a digital NHS
Focusing on prevention and public health
Ensuring patients are cared for closer to home

Co-designed Focus Clinical Leads Workshop and Clinical BIG Lunch

Themes:
Create lasting value for patients
Education, training and support
Engagement
Consultation and communication
Transformation of categories/frameworks
Data, IT and systems
Value and culture
Innovation

Clinical Ambition for 2030

Partnerships that enable us to help the NHS to provide the best care to patients

Our role in Population Health Management
Promoting Quality of Care

Co Designed – A Roadmap for Success

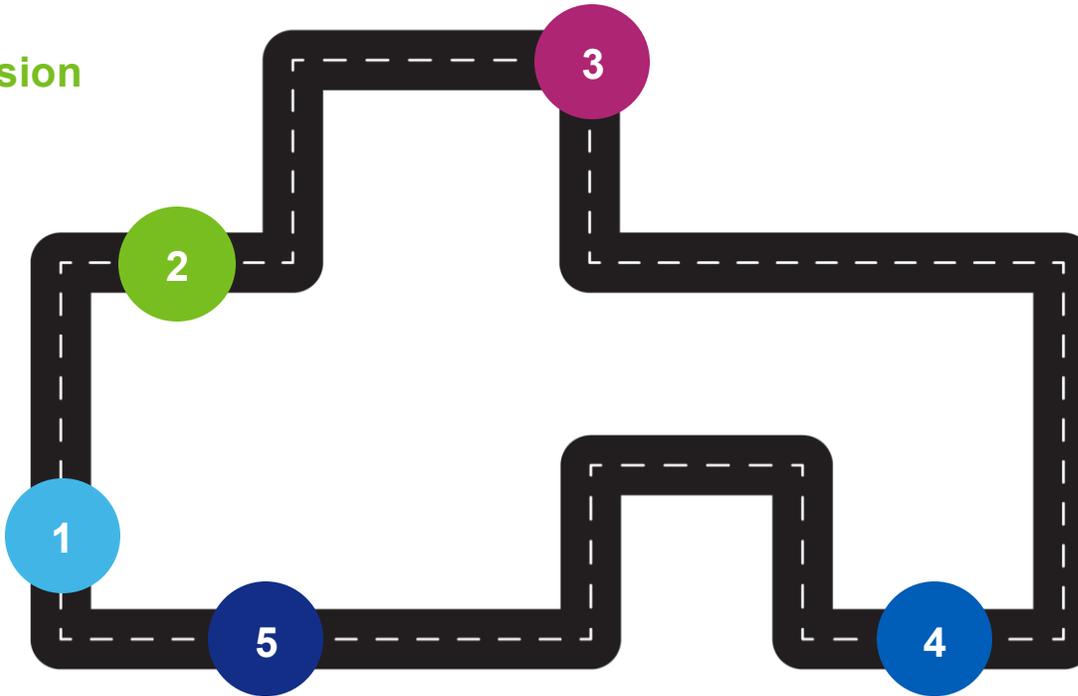
② Clinical BIG Lunch Discussion

Ambitions formulated in clinical community and health care professionals workshop tested with over 50 colleagues who shared their thoughts, opinions and experience to develop the detail of the strategy.

① Clinical Leads Workshop

Initial workshop, 18 NHS Supply Chain health care professionals and health care experts, emerging themes and ambitions identified.

The three key ambitions that are the foundation of this strategy were formulated as a result of this session.



③ Working Groups

Colleagues from across NHS Supply Chain worked in small groups to produce detailed activity plans to underpin the strategy. Led to the implementation plan for the first year of the strategy and the medium and long term actions required to fulfil the ambitions.

④ NHS Partner Engagement

Our internal clinical community tested the strategy ambitions through engagement with colleagues working directly within the NHS. Colleagues from differing roles and NHS organisations provided feedback which sharpened the accuracy of the strategy and feedback featured within the implementation plan.

⑤ NHS Supply Chain Wide Engagement

Embedding of the Clinical and Quality of Care Strategy, driven by executives and senior leaders across all directorates.

The Three Ambitions of Our Strategy

Promoting Quality of Care



Providing the right products at the right time to the right people

Focus on patient safety

Develop clear clinical leadership across the organisation

Sustainability products and practices that support the planet

Improving data quality, data sharing, and data usage

Partnerships



Listening to patients, clinicians, and carer's voices

Strengthening internal collaboration

Developing our collaboration with the NHS including charities and voluntary organisations

Focus on supplier engagement for innovation

Education initiatives with internal colleagues and NHS partners

Understanding and communicating who the clinical directorate is, both internally and externally

Population Health Management



Understanding population health management in the context of NHS Supply Chain

Reducing health inequalities through our product offerings

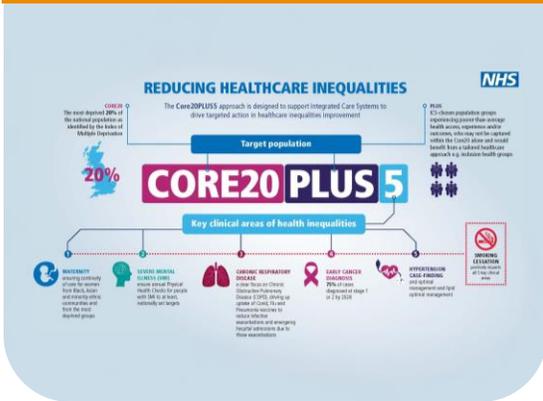
Developing our understanding of, and input into, Health Economics

Clinical Deliverables

Develop our clinical leadership capabilities



Determine our role in population health management



Patient care and quality of care risk assessment across all new frameworks



Continuous supply of regulatory compliance through assured and resilient routes to market



How We Will Measure Success Linked Clinical and Quality of Care Strategy and NHS Supply Chain Business Plan



Implementation Plan - Year One (2025 / 2026)

Promoting Quality of Care

- NHS England's Patient Safety Training Syllabus Level 1 'Essentials for Patient Safety' Completion for 95% NHS Supply Chain staff.
- Work with NHS Supply Chain People and Engagement Directorate to enhance leadership skills and techniques for clinical leaders across NHS Supply Chain.
- Conduct product resilience segmentation assessments as part of the Clinical Quality Assurance (CQA) process in framework renewal and currently awarded frameworks.
- Define and develop processes (including CQA) within category teams to provide clarity of responsibilities across the community.

Partnerships

- Focus on mapping current engagement and activities with patients, clinicians, stakeholders and carers
- Accelerating the availability of key innovations to drive improved patient care and added value for the NHS
- Enhancing our clinical leadership and expert knowledge. Clinical fellow roles have been developed to be rolled out in 2025/26 with the initial year focus on health inequalities and maternity



Population Health Management

- Use clinical community forums to identify opportunities and stories that create the association and understanding within NHS Supply Chain.
- Continue using the Health Equity Assessment Tool (HEAT) on currently awarded and new frameworks.
- Map prevention initiatives and explore the scope of NHS SC support and involvement



Prioritising our NHS Colleagues 2025 / 2026

NHS Supply Chain People Strategy

Clinical Community People Priorities

Clinical Education Academy

Clear Career Pathways

Clinical Graduate Programme

Impact on Wider Colleagues

Patient Safety Culture

Embedding of Clinical Quality Assurance Process within
Category Frameworks

Level 1 Patient Safety Training All Colleagues

Supporting Our NHS Partners

Through strategic procurement practices and harnessing of our clinical expertise, we aim to ensure that every product we source meets the NHS standards of safety, quality, and effectiveness

By working in collaboration with the healthcare system and suppliers, we help the NHS to put patients first.

