23rd October 2026

Dear Sir or Madam,

Re: Temporary Supply Interruption for Port Systems

We are writing to provide you with an important update regarding the availability of our port systems.

During a routine incoming goods inspection, our quality control team identified a deficiency in a supplied component. We can confirm that none of this affected material has been used in our final products.

However, to address this issue comprehensively, we are pausing production to review our processes and supplier relationships. This review aligns with our ongoing transition to the European Medical Device Regulation (MDR) following the relocation of our manufacturing operations from Switzerland to Germany. As part of this transition, we are also transferring the sterilisation of our port systems to a long-established, trusted partner. This transfer is currently awaiting final regulatory approval.

Consequently, we do not anticipate resuming deliveries before **mid-December 2026**. We are closely monitoring the timeline and will contact you as soon as we can provide a firm delivery schedule.

We sincerely regret the inconvenience this pause may cause to your clinical planning and patient care. Your dedicated sales representative is available to answer any questions and will support you in finding alternative solutions wherever possible.

Thank you for your continued partnership and understanding as we uphold the highest standards of safety and quality

Yours sincerely,

David Haykin

David Haykin
Director – Vascular Access UK