

Important Product Transition Notice: NEUTRA-FLUSH+™ Bedside Kits

Dear Valued Customer,

STERIS is writing to inform you of an upcoming change to our Endoscope Bedside Pre-Cleaning Kit portfolio.

Due to an unforeseen manufacturing issue affecting the detergent sachet component, STERIS will discontinue the add-water NEUTRA-FLUSH+ Bedside Kit portfolio. To support continuity of supply, NEUTRA-FLUSH+ Bedside Kits will transition to INTERCEPT™ Bedside Kits, with the transition beginning **as early as November 2, 2026**.

Both products are designed to support point-of-use treatment of flexible endoscopes. Existing NEUTRA-FLUSH+ inventory will remain available while supplies last. Once inventory is depleted, please use the corresponding INTERCEPT Bedside Kits product codes below.

Product Transition Details

Existing			New		
Product Code	Description	UOM	Product Code	Description	UOM
100848K	NEUTRA-FLUSH+ 250ML Scope Shaped Sponge Kit	100	100902	INTERCEPT Bedside Kit (Cylindrical Sponge)	50
100849K	NEUTRA-FLUSH+ 500ML Scope Shaped Sponge Kit	100			
100850K	NEUTRA-FLUSH+ 250ML Flat Sponge Kit	100	100900	INTERCEPT Bedside Kit (Flat Sponge)	50
100851K	NEUTRA-FLUSH+ 500ML Flat Sponge Kit	100			

What to Expect with INTERCEPT Bedside Kits

Feature	What's Changing	Benefits to Your Facility
Pack Size	50 kits per box vs. 100 with NEUTRA-FLUSH+	Smaller pack configuration
Dual Fill-Line Basin	One basin supports both 300 mL and 500 mL applications	Simplifies product selection and inventory
Less Chemistry	6 mL of detergent per sachet vs. 7.5 mL with NEUTRA-FLUSH+	Use less chemistry at point of use while maintaining performance
Portfolio Alignment	Aligns with the broader STERIS manual reprocessing portfolio	Supports greater workflow standardization

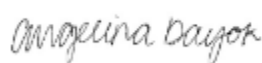
Preparing for the transition

To help ensure a smooth transition and continuity of supply, please:

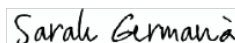
1. Update your purchasing systems with the new INTERCEPT product codes.
2. Communicate the change to relevant procurement, decontamination, and endoscopy teams.
3. Review your current NEUTRA-FLUSH+ inventory and anticipated needs to support transition planning.
4. Begin using the appropriate INTERCEPT product codes for future orders.
5. Review applicable regulatory documentation. The INTERCEPT Detergent sachet is classified as a medical device. Please review the Declaration of Conformity and Safety Data Sheet (SDS) to support your facility's transition.

We appreciate your understanding and continued partnership throughout this transition. Please contact your STERIS representative with any questions or support needs.

Sincerely,



Angelina Dayok
Senior Product Manager
STERIS



Sarah Germana
Global Product Manager
STERIS