

VOLUNTARY ADVISORY NOTICE - NO ACTION REQUIRED

Advisory Notice Reference: AN-2026-02

Date of issue: 06 October 2026

Attention: Customer

Products Impacted by the Advisory notice

Product Code	Product Description	Batch/Lot Number
ELDISO-1H	Enteral-ISOSAF Home 1ml Low Dose ENFit Single Patient Use Syringe	251117
		251222
		251223
		260122
		260129
		260210
		260506
		260604
		260626

Dear Customer,

In line with our ongoing commitment to patient safety, GBUK Group has voluntarily issued this advisory notice concerning the product listed above.

A full review has been carried out and no other batches of this product code, or any other codes, have been identified at this time as being impacted by the issue outlined in this notice.

Reason for Voluntary Advisory Notice:

Following a customer complaint and internal review, we have identified that devices from the above listed batches contain a single use symbol on the syringe barrel in error.

Image 1 – example impacted device displaying a single use symbol in error.

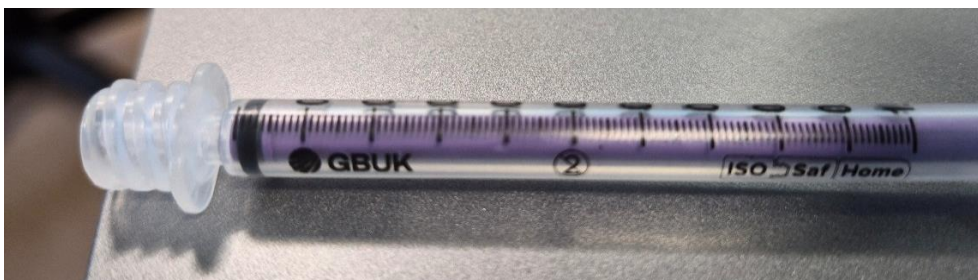


Image 2 – single use symbol



Associated Hazard/Risk to Patient:

Despite the identified issue, all other packaging is correct (as per image 3 & 4), and customers have received the correct product as ordered.

This issue is limited to the product print only and does not affect the overall design, materials, or performance of the device.

Additionally, the only error on the product print is the incorrect inclusion of the single use symbol (as per image 1), all other markings are correct and within specifications, including the syringe graduations.

Furthermore, despite the presence of the single use symbol there is in fact no impact to reprocessing of the device. These batches remain suitable to reuse as per issued guidance for single patient use.

Therefore, this issue does not pose any risk or potential hazard to the patient. The devices themselves remain unaffected and are safe for use as intended.

Image 3 & 4 – example outer packaging for this product code, showing the correct symbol for single patient use



Image 5 – single patient use symbol



Action Required:

No further action is required.

The affected syringes remain suitable for their intended use as a reusable single patient use device. The single use symbol is present in error and does not affect the safety, performance or intended use of the device. No action is required by users or customers in relation to the devices already supplied.

General Information**Transmission of this Advisory Notice:**

This notice should be distributed to all relevant personnel within your organisation, as well as to any other organisations or users who may have received these devices listed above.

On behalf of GBUK, we apologise for any inconvenience this may cause and appreciate your understanding.

We sincerely thank you for your assistance and support in delivering this notice. We want to assure you that GBUK is dedicated to improving patient care and empowering healthcare professionals to treat patients with safety, dignity, confidence, and efficiency.

Contact Reference:

In case of any concerns or questions please contact –

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