Customer Information Bulletin

PRODUCT: Nova StatStrip® Glu and Glu/Ket Hospital Meter System

CIB NO: 07-26SS- UK-IE-AU-NZ ***DATE: October 2026***

Nova StatStrip® Ketone Strip Reduced Shelf-Life Notification

Nova StatStrip® Glucose / β-Ketone Hospital Meter Systems

Dear Nova StatStrip® Customer,

Recently Nova Biomedical issued a Field Safety Correction Notice (CAN 02-26SS) to notify StatStrip Glucose / β-Ketone Hospital Meter System customers of specific lots of StatStrip Ketone Test Strips that have demonstrated a higher-than-expected rate of failure during quality control (QC) testing. A copy of CAN 02-26SS is attached to this customer information bulletin for reference. The notice indicates the affected lots of StatStrip Ketone Test Strips and advises customers with inventory of these lots of strips to discontinue use and dispose of them according to your institution's established procedures and requirements.

As part of Nova Biomedical's ongoing commitment to product quality and customer support, and to address the impact of a shortage in supply of StatStrip Ketone Test Strips globally, Nova has implemented a process improvement to manufacture and release five (5) new lots of ketone test strips demonstrating reliable QC test performance. Nova is repeating stability studies for these lots of test strips which will have a reduced shelf life.

Previously, StatStrip Ketone Test Strips have had a 24-month shelf-life. The five new lots of test strips manufactured and ready for shipment will have a 2-month (60-day) shelf life and are provided in the table below.

This information is intended for use by Nova Biomedical customers and may contain information that is privileged and confidential. If you are not the intended recipient, you are hereby notified that unauthorized dissemination of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately at (800)545-6682.

Part Number:	Description:	Lot Number:	Date of Manufacture:	Expiration Date:
P/N 46951	TEST STRIP 50CT KET STRIP DUAL PACK	2226280029	07/10/2026	07/12/2026
		2226281029	08/10/2026	08/12/2026
		2226286029	13/10/2026	13/12/2026
		2226287029	14/10/2026	14/12/2026
		2226288029	15/10/2026	15/12/2026

This current 2-month (60-day) shelf-life is supported by real-time stability data. Nova will continue to test and verify strip stability, QC testing performance, and to ensure that all lots of strips meet our quality standards. Nova will continue to manufacture additional lots to ensure that supply demand, patient testing needs, and regulatory requirements are met.

Nova understands the challenges that a reduced shelf life will have on your operations. If sealed product reaches its labeled expiration date before it can be used, please contact Nova Biomedical or your authorized distributor to return the product and request replacement product at no charge.

Please be assured that maintaining the highest level of patient safety and product quality is our number one priority. If you have questions or concerns regarding the information provided within this bulletin, in the United States please contact Nova Biomedical Technical Support at 800-545-6682, in Canada contact Nova Biomedical Technical Support at 800-263-5999. Outside of the United States and Canada, please contact your local Nova Subsidiary or authorized Nova Biomedical Distributor.

The information provided within this bulletin should be used as a supplement to the information contained within the Instructions for Use Manual(s), as appropriate.

Thank you for your continued support of Nova Biomedical Products!

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