NGPOD®

FSN Ref: NG-FSN-2026-01 FSCA Ref: 2026/008/004/601/081

Urgent Field Safety Notice
NGPod System – Recall

Date: 24th August 2026
Legal Manufacturer: **NGPod Global Limited**
Reference: **NG-FSN-2026-01**

For the Attention of:

Dear Valued Customer

NGPod Global Limited is issuing this Field Safety Notice to inform customers and users of a recall of all NGPod devices as stated below.

1. Information on Affected Devices

Device Names	NGPOD – Handheld device (POD) NGPOD – Sensor (All variants)
Device Code	NGPOD-01 NGPOD- SENSOR-01 XXX (all variants)
Clinical purpose of device	Handheld fibre-optic device used to assist healthcare professionals in the correct placement of a nasogastric feeding tube.
Batch/serial numbers	All

2. Reason for Field Safety Corrective Action

NGPod received 2 incident reports in January 2026 relating to the NGPod device giving a green result (indicating a pH ≤5.5 had been detected), where the nasogastric tube was later found to be incorrectly positioned. One of these incidents had a fatal outcome. Whilst multiple factors are thought to have contributed to this death, the MHRA cannot rule out the contributing role of the NGPod result in the decision-making pathway. Following a full investigation, it was considered that, in both cases, the device had been used on patients contraindicated for pH

testing. The corrective action for this involved an update to the NGPod IFU and the issue of an information bulletin providing clinical considerations for safe use of the device.
The update to the IFU strengthened the message that the NGPod device must be used following national and local guidelines for the safe use of nasogastric tubes, and that the result from the NGPod system should not be used in isolation. The update also clarified the following:

- The NGPod device is a pH test for assisting with confirmation of placement of a nasogastric tube but does not determine the anatomical position of the tube, and clinical judgement must always be used.

- Interpretation of the light indicators on the POD.

A planned FSN to communicate on these changes has not yet been distributed. This was because, for financial reasons unrelated to the incident reports and proposed FSCA, the Board of NGPod Global Ltd resolved to cease trading with effect from 20th July 2026. The Company can therefore no longer support the product and has decided to recall all remaining NGPod products from the market.

Due to the above, NGPod is not able to accept the return of product.

3. Action required by all customer

 Identify all NGPOD devices in your inventory.
 Stop using NGPOD devices immediately.
 Quarantine and dispose of all NGPOD stock to prevent further use.
 Notify all departments and users who may possess or use these devices.
 If devices have been supplied onward, provide this Field Safety Notice to those customers.
 Complete and return the attached Customer Response Form, confirming that the above actions have been completed.

Please direct any questions concerning this safety notice to:

Clare Unsworth

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Email: ngpodqra@gmail.com

Appendix 1 – Customer Response Form

Please email to
ngpodqra@gmail.com

Date	
Hospital/Trust	
We acknowledge receipt of the information provided in NG-FSN-2026-01 and confirm that all NGPOD product has been quarantined for disposal and will no longer be used. This information has been communicated throughout the organisation, to all users of NGPOD product.	
Completed by	
Name	
Position	
Signed	

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