



Date: 14th August 2026

To: [Customer/Distributor Name]

Subject: Immediate Recall of 27902 / 123326263]

REF: PENPR1408202627902MED

Dear Customer

We are writing to inform you of an important safety recall concerning **27902 (large endoseal bags)** – batch number 123326263.

Following customer reports and an internal investigation, we have identified an issue that may affect the safety or performance of this product. Specifically, **a rubber elastic band which contains latex has been included in the packaging of this product meaning this is no longer a latex free product and the markings on the product indicate this is latex free.**

For your safety, please **stop using the product immediately** and do not sell, distribute, or otherwise provide it to another person.

What you should do

1. Stop using the affected product immediately.
2. Check the product packaging or label to confirm whether your product is included in the recall.
3. Return the product to the place of purchase / contact us using the details below to arrange a refund, replacement, repair, or other appropriate remedy.
4. Please do not attempt to repair or modify the product yourself.

Affected products: 27902

Affected batch/serial numbers: 123326263

Recall period: 23rd July 2026 to date

Pennamed Limited
30 Redcliff Road,
Melton Enterprise Park,
Melton, East Yorkshire,
HU14 3RS

T: +44 (0)1482 632305
E: sales@pennamed.co.uk

VAT No: 902 6543 42

www.pennamed.co.uk





We sincerely apologise for any inconvenience this recall may cause. The safety and satisfaction of our customers and patients are our highest priority, and we appreciate your cooperation while we take steps to resolve this matter.

I have included Annexe A: Reply form with this letter for completion to acknowledge the recall and to confirm your non complaint product stock holding and the relevant course of action. This needs to be returned via email to productsupport@pennamed.co.uk no later than Friday 21st August 2026.

If you have any questions or require assistance, **please contact your local Pennamed sales representative or the office on 01482 632305 or productsupport@pennamed.co.uk .**

Yours sincerely,

Declan Bailey
Product Director
Pennamed Limited
07985 408068 / declan@pennamed.co.uk

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Annexe A: Reply Form

Recall Notice Ref: **PENPR1408202627902MED****Large Endoseal (27902) batches impacted LOT: 123326263**

Further to the attached letter, please can you complete the relevant data below as instructed:

1. I have identified some products impacted by the recall notice

☐

I have controlled and found non compliant products

I have made contact with Pennamed Limited, in order to organise the products return and replacement/credit on (please insert date)

Affected Product	Lot NO	Non-Compliant Quantity to Return

2. I have controlled and did not find non-compliant products.

☐

The return Quantity is null. A copy of this form has been archived in our establishment.

3. I have not identified in our stock products potentially impacted by this recall notice

☐

The Return quantity is null. A copy of this form has been archived in our establishment.

I certify to have read and understood this information and the associated risks, and to have passed it on to all people concerned in my establishment:

Establishment:**Name/Job Title:****Date & Signature:****Contact email:**

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