



Subject: Update: Product lead times temporary extension – CRE balloons

Dear Valued Customer,

We would like to inform you of a temporary extension in lead times for our CRE balloon portfolio.

This change is driven by a product recall for a number of UPN:s, this lead to an increased demand for other UPN:s not impacted by the recall, which is impacting our ability to deliver within standard timelines.

Please be assured that we are actively working across our operations and supply chain teams to restore standard timelines as quickly as possible, with mitigation plans already in progress.

At this time, we cannot provide further information on how long this temporary extension to lead times will be in place, but we will endeavor to update you with additional information as soon as it becomes available.

Our teams will continue to work closely with you to provide ongoing support and visibility. If you have any questions or require further clarification, please do not hesitate to reach out to your Boston Scientific account team. We appreciate your understanding and continued partnership.

Kind regards,