

## **Astral Shortage Letter**

Dear Customer,

We would like to inform you of an important update regarding the availability of Astral ventilators and certain associated service support.

Due to exceptional circumstances, the product(s) listed below are not currently available for general commercial purchase.

Product name: Astral

Reference / SKU: All

Planned last shipment / availability date: June 25<sup>th</sup>, 2026

This shortage is driven by the voluntary Field Safety Corrective Action initiated by Resmed on the same date, for a defined subset of Astral ventilators manufactured prior to October 2024. Resmed has notified customers with affected ventilators through separate notice. Please refer to the publicly available Field Safety Notice (FSN) for further information.

This letter is intended to inform you of supply impacts resulting from the corrective actions being implemented for affected Astral ventilators in the context of ongoing component supply constraints.

Due to sustained manufacturing constraints affecting critical components, and as part of our focus on patient safety, available resources are being prioritised to support corrective actions and to ensure continuity of care for patients currently using affected Astral ventilators.

As a result, and effective immediately, customers will experience the following:

- Astral ventilators are not currently available for general commercial purchase
- Certain service and maintenance activities may be impacted due to prioritisation of available components
- In order to support product lifecycle continuity, the product codes for the Main Printed Circuit Board Assembly (PCBA) for Astral are being replaced as follow:

<b>Current product code</b>	<b>Current product description</b>	<b>New product code</b>	<b>New product description</b>
29051	MAIN PCB (ASTRAL 100) - 90HPA	29184	Main PCB Astral 100
29052	MAIN PCB (ASTRAL 150) - 90HPA	29183	Main PCB Astral 150

Current PCBA product codes (29051, 29052) will be obsoleted effective immediately. They will be replaced by new PCBA product codes (29184, 29183) which will be implemented when they become available.

The timeline for supply normalisation remains uncertain at this stage. Given this, we recommend that customers begin assessing alternative options.

We understand the importance of continuity of patient care and remain fully committed to supporting you throughout this stage. This notice is intended to help you manage availability for your customers and their patients.

In line with Regulation (EU) 2017/745 (MDR), Article 10a, we kindly ask for your cooperation in sharing this information with your downstream customers or partners, where relevant, to ensure clear and timely communication across the supply chain.

How we will support you:

- Spare parts and accessories will continue to be available to support the device design life following the shortage date [excluding the components impacted by the FSCA and subject to availability at the time of order].
- We encourage you to reach out to us with any questions or concerns related to customer impact.

Please confirm receipt of this notice. Your usual Resmed contact remains at your disposal to support you during this transition.

Thank you for your continued partnership and trust in Resmed.

Kind regards,

Resmed