

17 June, 2026

Dear Valued Customer,

Thank you for your continued support as we navigate this short-term interruption of some of our electrodes. We continue to work to resolve this with the highest urgency and attention.

The following UK part numbers are impacted:

Adult Electrode Description	Case Part Number
OneStep™ CPR Complete Electrode (8/box)	8900-0214-01
OneStep™ Basic Electrode (8/box)	8900-0211-01
OneStep™ Basic Electrode Green Connector (8/box)	8900-000253-05
OneStep™ CPR AA (8/box)	8900-0217-01
OneStep™ CPR AA Green Connector (8/box)	8900-000254-05
CPR Stat-padz® Electrode (8/box)	8900-0400

Paediatric Electrode Description	Case Part Number
OneStep™ Paediatric CPR Electrode (8/box)	8900-000220-01
OneStep™ Paediatric Electrode (8/box)	8900-0215-40
OneStep™ Paediatric Green Connector (8/box)	8900-000255-05

ZOLL has alternative electrodes available, that are not impacted by this interruption in supply. We continue to encourage all customers to contact their local sales representative for support and to review the most clinically suitable alternative electrode options.

ZOLL is committed to supporting you through this period. We will continue to assess the situation and determine next steps on a two-week basis until the interruption is fully resolved. The next assessment is planned for July 1st 2026.

We apologise for the inconvenience that this may cause and sincerely appreciate your continued support and dedication to exceptional patient care.

Respectfully,


Digitally signed by
Matthew J. Grey
Date: 2026.06.15
10:12:11 -04'00'
Global Product Manager, Electrodes
Acute Care Technologies


Jamie Cooke
Strategic Lead – Electrodes and Consumables
EMEA