

## Dear Customer

This is to inform you that Mölnlycke Health Care has been formally notified by our manufacturer of a potential microbial contamination affecting specific batches of Hibiwash products. We are collaborating closely with the supplier and the MHRA to conduct a thorough investigation into this matter.

As a precautionary measure, and until the investigation is fully concluded (about 4 weeks timeline), Mölnlycke requests that all customers **immediately place the following batches on HOLD:**

- **Hibiwash 500 ml UK – Batch 5156042 Expiry date 11/2028**
- **Hibiwash 500 ml UK – Batch 5156043 Expiry date 11/2028**
- **Hibiwash 500 ml UK – Batch 5156093 Expiry date 11/2028**

**Please note:** If any of the above-listed batches have already been distributed from your storage facility, we kindly ask that you promptly inform your downstream customers of this notification.

We sincerely apologise for any inconvenience this situation may cause. Ensuring patient safety remains our highest priority, and we greatly appreciate your cooperation and diligence in supporting this precautionary action.

If you have any questions or require further information, please do not hesitate to contact us at [vigilance@molnlycke.com](mailto:vigilance@molnlycke.com).

We kindly request your acknowledgement receipt of this letter ASAP.

Yours Sincerely,



Electronically signed by:  
Mohammad Humadi  
Reason: Approval  
Date: Mar 13, 2026 16:23:56  
GMT

13-Mar-2026

Dr Mohammad Humadi

Responsible Person