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## Field Action Customer Reply Form

1. Field Safety Notice (FSN) information	
FSN Reference number	2026FA0002
FSN Date	25-Feb-2026
Product/ Device name	Instinct Plus Endoscopic Clipping Device
Product Code(s)	INSC-P-7-230-S/G58010
Batch/Serial Number (s)	All devices manufactured from 09-February-2023 to 20-April-2025

2. Customer Details	
Account Number	
Healthcare Organisation Name	
Organisation Address	
Department/Unit	
Contact Name	
Title or Function	
Telephone number	
Email	

3. Customer action undertaken on behalf of Healthcare Organisation	
<input type="checkbox"/>	I confirm receipt of the Field Safety Notice and that I read and understood its content.
<input type="checkbox"/>	The information and required actions have been brought to the attention of all relevant users.
<input type="checkbox"/>	I have affected devices to return - enter Lot number and quantities in table on the following page.
<input type="checkbox"/>	No affected devices are available for return
Print Name	<i>Customer print name here</i>
Signature	<i>Customer sign here</i>
Date	

4. Return acknowledgement to sender	
Email	European.FieldAction@CookMedical.com
Customer Helpline	See Country Contacts List
Fax	+ 353 61 239294
Deadline for returning the customer reply form	Within five (5) days of receipt

