

Heraeus Medical GmbH
Philipp-Reis-Str. 8/13
DE-61273 Wehrheim

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www.heraeus-medical.com

To Heraeus Medical Customers

April 27, 2026

Resumption of Production

Dear Sir or Madam,

As part of our commitment to transparent communication, we would like to update you on the current product availability situation.

Heraeus Medical has fully resumed production of pouch bone cements at its main site after resolving a technical machine failure that temporarily limited manufacturing. The cause has been identified and corrected through extensive analysis and technical measures.

Due to required production cycles and sterilization times, the first products are expected to be released to the market from end of June 2026. Restoring all product variants and fulfilling the backlog will take additional one to two months before global delivery capability returns to normal.


Ensuring reliable supply for patient care remains our top priority. We are working diligently to support the market and restore full delivery capacity as quickly as possible.

We sincerely regret the temporary limitations and apologize again for any impact on your patient care. We will proactively inform you as soon as a concrete timeline for product availability in your country is confirmed.

Please don't hesitate to contact us with any questions.

Thank you for your understanding.

Kind regards



Arthur Charlet
President



Dr. Johannes Vogel
Head of Sales