

Customer Communication

Important Notification: AlphaSolway™ Sensitivity Test Solution A and AlphaSolway™ Face Fit Test Solution B (50ml Bottles & Ampoules Saccharin and Bitrex)

Further to our letter dated 16/01/2026, we are writing to inform you of our decision to immediately recall **all packaging variants** of the AlphaSolway™ Sensitivity Test Solution A and Facefit Solution B (Saccharin and Bitrex).

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NPC	Description	MPC
BTP85035	Saccharin Fit Test Solution, 50ml Bottle (B)	MAFTSACB-TESTB50ML
BTP85038	Saccharin Sensitivity Solution, 6 x50ml Bottles (A)	MAFTSACA-SENA50ML
BTP85040	Bitrex Sensitivity Solution, 6 x 50ml Bottles (B)	MAFTSOLA-SENA50ML
BTP85043	Mask face respirator qualitative fit test kit Bitrex TEST B Ampules 2.5ml	MAFTSOLB-ALPHA
BTP85044	Mask face respirator qualitative fit test kit Bitrex Sensitivity A Ampules 2.5ml	MAFTSOLA-ALPHA
BTP85045	Mask face respirator qualitative fit test kit Saccharin Sensitivity A Ampules 2.5ml	MAFTSACA-ALPHA
BTP85046	Mask face respirator qualitative fit test kit Saccharin TEST B Ampules 2.5ml	MAFTSACB-ALPHA
BTP85003	Mask face respirator qualitative fit test kit Full including hood ampules and atomizers	MAFTKIT-QLTK1P
BTP85030	Mask face respirator qualitative fit test kit Full including hood ampules and atomizers	MAFTKIT-QLTK1P

This decision follows an in-depth investigation into observed visible degradation over time, including discolouration and/or the presence of particulates in the 50ml bottles.

In line with our commitment to maintaining the highest quality and safety standards, Alpha Solway has taken the decision to recall all packaging variants of the above products.

We are currently seeking an alternative manufacturer or new product solution. In the meantime, we can confirm that there are no concerns regarding stock that has already been used for its intended purpose, but **future use must now cease**.

Action – Product Disposal

We kindly ask for your support in managing the affected products by taking the following **immediate actions**:

- Record the Lot or Batch number(s) of existing stock (you will find this printed on the Bottle label or the Ampoule box).
- Dispose of the existing stock following your recommended disposal procedures.

Note: If you require additional information, please do not hesitate to contact your dedicated Sales representative. Alternatively, you contact one of our offices: contact details can be found on our website at www.globusgroup.com/contact

- To arrange a credit, kindly provide the details of existing stock to our customer service team by 01/04/2026.
- Contact details: sales@globusgroup.com

Please note that any existing orders on our system will be cancelled.

Globus and Alpha Solway apologise for the inconvenience this will cause and will provide on-going support with this situation.

Yours sincerely,

A Owen

Andy Owen
International Business Development Manager