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Subject: Important update: BD BodyComm™ 3.3 Compatibility with Windows 11

Dear Valued Customer,

BD is aware of the need to upgrade to the Windows 11 operating system and has an action plan to maintain BodyComm™ 3.3 compatibility.

To address this, BD is introducing a **new USB-to-Serial communication cable** to ensure compatibility of BodyComm™ 3.3 with Windows 11. This solution is currently undergoing engineering analysis and compatibility testing to confirm safe and effective operation with supported CME and BD BodyGuard™ infusion pumps. This new cable will replace the current USB-to-Serial cable (**197-100X**).

Please note that there will be no change to the BodyComm™ 3.3 software.

In the meantime, you can continue to use BodyComm™ 3.3 with the current cable on Windows 10 without any issues.

We are making steady progress towards this solution and will provide a detailed update, including ordering information, once the solution is implemented.

Thank you for your continued trust in BD.

Sincerely,

[Chloé Pacquier](#)

Global Marketing Manager
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