

Product discontinuation

Dear Valued Customer,

We are writing to formally notify you that Globus (Shetland) Limited has taken the decision to discontinue the following surgical gloves ranges; **Callisto, Syntis, Syntis PX**. We continue to focus our efforts on manufacturing and providing examination gloves, respirators, surgical masks and eye protection to Trusts and NHS Supply Chain. This decision has not been made lightly and follows a thorough strategic review of our product portfolio and long-term business objectives.

We understand the critical importance of surgical gloves to your operations and are fully committed to supporting you throughout a carefully managed exit and transition phase. We will continue to supply the affected gloves (Callisto, Syntis, Syntis PX) for a defined notice period and will work closely with your team to minimise any disruption to service delivery.

Key points of our exit plan include:

- Continued supply of surgical gloves through to the end of the framework (November 2027), subject to existing contractual terms and product availability.
- Ongoing customer service and technical support throughout the transition period.
- Collaboration with your procurement team to ensure a smooth transition to an alternative supplier.

We value the partnership we have built with your Trust and remain committed to maintaining the high standards of service you have come to expect from us.

If you have any immediate questions or would like to arrange a meeting to discuss the next steps, please do not hesitate to contact Andy Owen, Healthcare Manager, at healthcare@globusgroup.com or 07425 640503.

Thank you for your understanding and continued trust during this transition.

Yours sincerely,

Andy Owen
Healthcare Manager