



August 28, 2025

**Important Update: Transition to ICU Medical Branding**

Dear Valued Customer,

We are pleased to share an important update regarding our ongoing integration efforts following ICU Medical's acquisition of Smiths Medical in 2022. As part of our unified commitment to delivering high-quality products, you will begin to see Smiths Medical product packaging and labeling transitioned to the ICU Medical brand.

This update reflects our continued focus on strengthening our portfolio and delivering reliable, consistent solutions under a single trusted name. While you may see changes to product packaging and labeling, please be assured that there are no changes to product specifications, ordering processes, or the service and support you've come to expect.

We recognize how important continuity is to your operations and have taken great care to ensure a smooth, seamless transition for your team. Should you have any questions or need assistance, our ICU Medical customer service team is here to help and may be reached via email at [customerservice@icumed.com](mailto:customerservice@icumed.com).

Thank you for your continued partnership and trust in our products.

Sincerely,

Dan Woolson  
President, ICU Medical