EBME MANAGER
EBME DEPARTMENT
ACCOUNTS PAYABLE, PO BOX 253
NORFOLK
NR18 8DL

PRODUCT RECALL

Urgent Field Safety Notice

Q-Link 13, Adapter kit LikoScale, and LIKO UNO 102 EE Mobile lift
FA-2025-017
Manufacturer: Liko AB (Single Registration Number: SE-MF-000001404)
Type of Action: Recall

June 20th, 2025

Dear Sir/Madam:

Baxter Healthcare Corporation is issuing an Urgent Product Recall for the **Q-link** 13 lift component due to customer reports related to the improper attachment of the **Q-link** 13 (false latching) with the quick-release hook. See Figure 1 below.

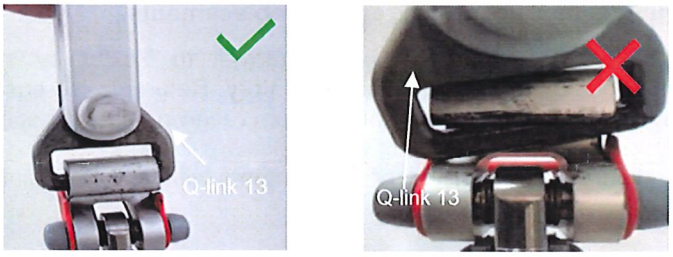

Figure 1. Correct vs Incorrect attachment of **Q-link** 13 with the quick-release hook

The **Q-link** 13 is an optional lift component that can be used in combination with various products (refer to Affected Product table below). The **LikoScale** adapter kit contains the **Q-link** 13 component and shares the potential for improper attachment. See the Affected Product Table below for a list of products that use this component.

Baxter will replace all affected **Q-link** 13 products with the new **Q-link** Mobile to improve ease of use and mitigate potential risk to patients or caregivers. A follow-up communication will be provided once sufficient **Q-link** Mobile components are available for distribution, and will include instructions to request replacements.

The affected product was distributed to customers in the United Kingdom between 9/27/2013 and 01/23/2025.

Affected Product

Product Code	Product Description	Products Used in Conjunction with Q-Link 13
3156509	**Q-link** 13 components manufactured between 8/27/2013 and 2/27/2025	Product Code 2010004 - **Uno** 102 EE Mobile Lift
		Product Code 2040044 - **Viking** L Mobile Lift
		Product Code 2040043 - **Viking** XL Mobile Lift
		Product Code 2040045A - **Viking** M Mobile Lift
		Product Code 2040006 - **Viking** S Mobile Lift
		Product Code 2040007 - **Viking** XS Mobile Lift

		Product Code 2030001 - **LikoLight** Mobile Lift
		Products Used in Conjunction with LikoScale Adapter Kit
3156232	**LikoScale** Adapter Kits manufactured between 8/26/2013 and 2/27/2025	Product Code 3156225 - **LikoScale** 200 Accessory
		Product Code 3156228 - **LikoScale** 350 Accessory
		Product Code 3156226 - **LikoScale** 400 Accessory

Hazard Involved

The **Q-link** 13 allows for an improper attachment (false latching) of the quick-release hook used on sling bars and other accessories. This could result in a critical injury from a patient fall, as the incompletely latched component may initially bear weight but can loosen from the **Q-link,** resulting in detachment and drop. There were three reports of serious injury, and one death associated with a fall/drop due to incorrect attachment of the sling bar involving the **Q-link** 13.

Actions to be Taken by Customers

1. **Until your Q-link 13 is replaced with the Q-link mobile, customers may continue to use the current Q-link 13 component with added precautions to ensure proper attachment prior to use with patients.**
2. **Please post this letter in areas where affected mobile lifts are stored and used.**
3. **A follow-up communication will be provided once sufficient Q-link Mobile components are available for distribution, and will include instructions to request replacements.**
4. Complete the enclosed customer reply form and return it to Baxter by scanning and e-mailing it to uk_shs_fca@baxter.com even if you don't have any inventory. Returning the customer reply form promptly will confirm your receipt of this notification and prevent you from receiving repeat notices.
5. If you distributed this product to other facilities or departments within your institution, please forward a copy of this communication to them.
6. If you purchased this product from a distributor, please return their reply form as per their instructions.

Further Information and Support

For general questions regarding this communication or any product issue you are experiencing, contact Baxter at uk_shs_fca@baxter.com.

The local Ministry of Health (MOH) has been notified of this action.

We apologize for any inconvenience this may cause you and your staff.

Sincerely,

Petra Bascones
Business Unit Head
Healthcare Systems and Technologies UKI & Nordics
Baxter Healthcare Limited

Enclosure: Baxter Customer Reply Form

PRODUCT

RECALL

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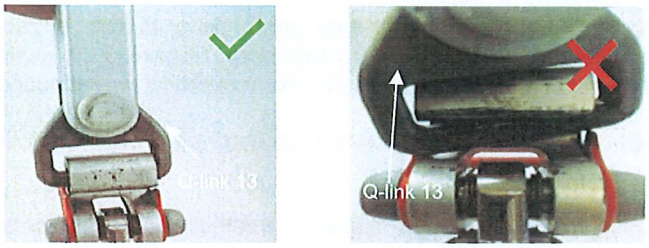

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		Product Code 2030001 - **LikoLight** Mobile Lift
		Products Used in Conjunction with LikoScale Adapter Kit
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Baxter

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Petra Bascones
Business Unit Head
Healthcare Systems and Technologies UKI & Nordics
Baxter Healthcare Limited

Enclosure: Baxter Customer Reply Form

Baxter

(Customer communication)

CUSTOMER REPLY FORM related to Product Recall letter FA-2025-017 dated 23 JUNE 2025
***Product Name:* Q-Link 13, Adapter kit LikoScale**
Product code: 3156509, 3156232

Please complete and return one copy of this form per facility either (__ uk_shs_fca@baxter.com _____) as confirmation that you have received this notification.

Facility Name and Address:	
Reply Confirmation Completed By *(Please Print)*:	
Title *(Please print)*:	
Email and/or Telephone Number (including Area Code):	

Please check boxes as appropriate:

☐ We do not have any of the affected products in our inventory.

☐ We do have the affected products in our inventory

Please list the quantity of affected products in your facility*:

Product Code	Quantity units

*You may attach an additional sheet if required.

Your signature below indicates that you have received the attached letter; performed the actions as outlined in the letter as needed; and disseminated this information to staff and other services or facilities as applicable.

Signature/Date: REQUIRED FIELD	_____

