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Field Action Customer Reply Form

1. Field Safety Notice (FSN) information	
FSN Reference number	2025FA0005
FSN Date	30-July-2025
Product/ Device name	Instinct Plus Endoscopic Clipping Device
Product Code(s)	INSC-P-7-230-S/G58010
Batch/Serial Number (s)	This FSN is not specific to lot number.

2. Customer Details	
Account Number	
Healthcare Organisation Name	
Organisation Address	
Department/Unit	
Contact Name	
Title or Function	
Telephone number	
Email	

3. Customer action undertaken on behalf of Healthcare Organisation	
<input type="checkbox"/>	I confirm receipt of the Field Safety Notice and that I read and understood its content.
<input type="checkbox"/>	The information has been brought to the attention of all relevant users.
Print Name	Customer print name here
Signature	Customer sign here
Date	

4. Return acknowledgement to sender	
Email	European.FieldAction@CookMedical.com
Customer Helpline	See Country Contacts List
Fax	+ 353 61 239294
Deadline for returning the customer reply form*	Within 5 days of receipt.

It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN. Your organisation's reply is the evidence we need to monitor the progress of the corrective actions.