



Important information on Boston Scientific digital transformation in EMEA

Dear Valued Customer,

We want to inform you that we are upgrading to a faster, more modern Enterprise Resource Planning (ERP) platform to enhance our internal processes and better serve you. This transition will streamline the way we do business together, strengthen our operational efficiency, and improve our agility in meeting your supply chain needs with greater speed, transparency, and reliability.

How this will impact you:

Effective Monday 04 August 2025, Boston Scientific will go live with the new platform in The UK. Consequently, from **Thursday 31 July to Sunday 03 August** we will pause all customer ordering as we transition to the new system.

All orders received after 3:00PM CET on **Wednesday 30 July** will be processed for delivery on **Monday 04 August**, when normal ordering will resume.

Note: No actions are required by you for this transition, our team will remain available to exchange on your needs. In preparation for this transition, we have increased production, with inventory buffers, to minimise any potential disruptions.



Thank you in advance for your understanding and patience as we integrate this new platform across our internal systems and processes. If you have any questions, please reach out to your usual Boston Scientific point of contact, by email unitedkingdomsalessupport@bsci.com or call your local Customer Care team (01442 411600).

Sincerely,
Your Boston Scientific Customer Care team



Boston Scientific Limited

www.bostonscientific.eu | Tel: +44 (0) 1442 411 600

Breakspear Park | Breakspear Way | Hemel Hempstead | Herts. HP2 4TZ
United Kingdom | VAT: GB154004844

CAUTION

The law restricts these devices to sale by or on the order of a physician. Indications, contraindications, warnings, and instructions for use can be found in the product labelling supplied with each device or at www.IFU-BSCI.com.

Products shown for INFORMATION purposes only and may not be approved or for sale in certain countries.

This material not intended for use in France.

© 2025 Boston Scientific Corporation or its affiliates. All rights reserved.

[Privacy Policy](#) | [Terms of Use](#)

For questions on privacy

Contact our EU Data Protection Officer at: EuropePrivacy@bsci.com

Boston Scientific
c/Ribera del Loira, 46 Edificio 2
28042 Madrid (Spain)