URGENT Field Safety Notice Response Form

Reference: Trilogy Evo, Trilogy Evo O2, Trilogy EV300, Flow Sensor Nebulized Aerosol Deposition, Obstruction Alarm, and Vibrating Mesh Nebulizers, C&R 2026-CC-SRC-002 (Rev A and B)

Instructions: Please complete and return this form to Philips promptly and no later than 30 days from receipt. Completing this form confirms receipt of the Urgent Field Safety Notice, understanding of the issue, and required actions to be taken.

Customer/Consignee/Facility Name: _____

Street Address: _____

City/Postcode: _____

Customer Actions:

- Please return the completed form by email to **UKI_Quality_CR@philips.com** within 30 business days of receipt.
- The list of all the impacted devices within your installed base is attached to this letter. Please return the list with confirmation that all affected devices have been updated to software version 1.06.15.00.
- **To prevent unnecessary risk for patients**, immediately update the device software following the instructions provided in this letter and refer to the User Manual addendum provided.

We acknowledge receipt and understanding of the accompanying Urgent Field Safety Notices and confirm that the information from this Letter has been properly distributed to all users that handle the Trilogy Evo, Trilogy Evo O2, and Trilogy EV300 ventilators.

Name of person completing this form:

Signature: _____

Printed Name: _____

Title: _____

Telephone Number: _____

Email Address: _____

Date (DD / MMM / YYYY): _____

Please return the completed and signed reply form to **UKI_Quality_CR@philips.com**