

15th May 2025

CUSTOMER NOTIFICATION

Through ongoing monitoring of product performance, it has been identified that some of the tubes of Item KFK333(454322), specifically lot number A241137Q have filled above tolerance level in a limited number of sample collections.

It is essential to follow all instructions outlined in the IFU, ensuring tubes are not too cold during blood draw. Whilst Quality records demonstrate the overall conformity of the product, we would advise that, any tubes from LOT A241137Q that exceed the level indicator arrow present on the tube should be discarded right after drawing. If this occurs please inform the manufacturer and retain some unused samples for potential investigation.

Additionally, it is important that when assessing the fill level, the tube is held in vertically and the reference point used is the bottom of the meniscus as demonstrated below:

