


## Urgent FIELD SAFETY NOTICE Days Adjustable Crutches

### Manufacturer - Performance Health International Ltd

It has been identified that a limited number of Days adjustable crutches (standard) supplied since September 2024 may contain defective handles due to a manufacturing error and as a precautionary measure, we are asking that all items with the identified item and batch numbers shown below are removed from use and destroyed.

Item Number	LOT Number(s)		
091115799	120-2024-25	120-2024-28	120-2024-31
	120-2024-35	120-2024-37	
091275965	120-2024-25	120-2024-31	
091356443	120-2024-31	120-2024-32	120-2024-37

The below image provides guidance on the location of requested information –



The diagram shows a label for 'days' crutches. On the left, three green arrows point to the 'REF', 'LOT', and 'SN' fields. The 'REF' field contains '091115799', the 'LOT' field contains '120202435', and the 'SN' field contains '012345678910'. The label also features the 'days' logo, contact information for Performance Health International LTD, CE and UKCA marks, and a list of European countries.

By way of confirmation we ask that you complete and return the enclosed Destruction Notice upon receipt of which we will arrange for you to receive replacements.

Enquiries relating to this Field Safety Notice should be directed to –

[UKREG@performancehealth.com](mailto:UKREG@performancehealth.com)

**Confirmation of Destruction of Crutches in relation to Field Safety Corrective Action  
Notice dated APR 2025**

I, **(insert name/job title)** confirm that the crutches listed below have been identified as being of the same item and batch number listed within the above referenced FSCAN and that they have been removed from the supply chain and have been destroyed

PO. No	Item No.	LOT No.	Serial No.	QTY

**Name of Establishment:**

**Name of destroyer:**

**Date of destruction:**

**Contact Number/Email:**

**Performance Health Acc No (if known):**

Please return completed form to: [UKREG@performancehealth.com](mailto:UKREG@performancehealth.com)