



Tuesday, 19 March 2024

Subject: Urgent Notification: Product Recall - Immediate Action Required

NHS Supply Chain

West Way, Cotes Park Industrial Estate,
Alfreton, DE55 4QJ

For the attention of: Joanne Smith, Shane Walker, Kirsty Wiggins
[NHS SC Wound Care Category Lead and Managers]

Dear Joanne / Shane / Kirsty,

We are writing to inform you of a product recall affecting certain batches of **Blue Dot Sodium Chloride Irrigation Solution 0.9% w/v 20 ml** (see details below) that you have received from Crest Medical Ltd. As a precautionary measure, we strongly advise you to immediately identify, quarantine and destroy any stock you have in storage or have distributed.

Product code: 7912

Product description: 20ml Blue Dot Eye Wash Pods (Box 25)

Product Affected

Please ensure that your team can readily identify the affected batches using this label (for your reference, see product image below). Please note: this notice affects only batches that have been manufactured by the legal manufacturer, **Legency Remedies Pvt. Ltd**, KH No. 132/2 & 133/2, Village Katha, Baddi, Distt. Solan (H.P.), 173205, India.



Crest Medical Limited, 3 Chesford Grange, Woolston, Warrington, WA1 4RQ
T: 01925 898 200 | E: sales@crestmedical.co.uk | www.crestmedical.co.uk

**Affected Batches**

Please see below a list of affected batches of Blue Dot Sodium Chloride Irrigation Solution 0.9% w/v 20 ml. Kindly cross-reference this list with your inventory to identify any affected units.

*2358029E, 2358030E, 2358031E, 2358032E, 2358033E, 2358034E, 2358035E, 2358041E,
2358049E, 2358050E, 2358051E, 2358052E, 2358053E, 2358054E, 2358055E, 2358056E*

Reason for Recall

Due to safety concerns following sterility tests, the legal manufacturer, **Legacy Remedies Pvt Ltd**, has initiated a recall of certain batches.

Action Required

- **Check and Quarantine Stock:** Immediately quarantine all units from the affected batches to prevent further distribution or use.
- **Communication:** Inform any of your customers who have received or may have received the affected product. Inform all relevant personnel within your organisation about this recall and the necessary steps to take.
- **Disposal of product:** We recommend that you destroy any affected batches.
- **Contact us:** Complete and return the attached Customer Response Form to confirm the actions above have been completed.

Next Steps

Please return the attached Customer Response form to confirm receipt of this notification and actions taken regarding affected product. Forms should be returned to ***recall@crestmedical.co.uk***. On receipt of the attached form, our team will contact you to arrange a refund or replacement.

Our priority is to ensure the safety and satisfaction of our customers. We are committed to resolving this matter promptly and transparently. Our team is available to address any questions or concerns you may have regarding this notification:

Email: recall@crestmedical.co.uk

Tel: 0845 230 2092

We apologise for any inconvenience this may cause and appreciate your cooperation. Thank you for your attention to this urgent matter.

Kind regards,

Matthew Courtney,
Director