



THD UK Limited
Unit 3, Great Western Business Park
McKenzie Way
Worcester
WR4 9 GN

Date: 7th December 2023

SUBJECT: THD RECTOSCOPE 800099-50

To whom it may concern

With reference to recent conversations regarding product THD – 800099-50, please note the following points:

- It was brought to our attention that there appeared to be a small air leak from the seal on the eye lens cap on product code THD - 800099-50
- This was immediately investigated, and the issue resolved. It was due to a small difference on one of the moulds of less than 0.005mm. This has now been rectified.
- There are absolutely no patient safety issues or concerns with regards to any affected products. It is more a minor inconvenience for the clinician.
- A new production run has already been started and we have tested non affected stock to issue to NHSSC and NHSSC customers

We hope these points clarify this minor matter. If you have any other queries, please do not hesitate to contact me.

Yours Faithfully

A handwritten signature in black ink, appearing to be 'Mike Prytherch', written over a horizontal line.

Mike Prytherch

UK National Sales Manager

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