

FIELD SAFETY NOTICE
CUSTOMER ACKNOWLEDGEMENT FORM
Kangaroo Enteral Feeding Pump Sets – Event-2023-05782

Cardinal Health is issuing a field safety corrective action for all product codes of Kangaroo Enteral Feed Pump Sets listed in the table below due to the potential for air appearing in the enteral feed pump set.

Product Code	Product Description	Affected Lots
666064	Joey 500ML Set FEED ONLY	All product manufactured from April, 2022 with lot numbers 22D to July 2023 to lot numbers 23G.
666106	666106 Joey 1000ML Set FEED ONLY	
777501	Joey ENPLUS Spike set FEED ONLY	
777502	Joey Dual ENPLUS Spike Set FEED ONLY	
777503	Joey ENPLUS 3 in 1 FEED ONLY	
777106	EPUMP 1000ML EZ Bag FEED ONLY	

Note: This is NOT a product removal.

Customer Account No. and Name:	
Customer Contact Name:	
Customer Address:	
Sales Rep No. and Name:	Terry Harrison
Sales Rep Contact Details:	Terry.harrison@cardinalhealth.com

Our records indicate that your facility received product subject to the above field safety notice dated 10/11/2023.

Part 1: Letter Acknowledgement (Customer)

We are aware of the notification of the above Field Safety Notice. We have passed on, or will pass on, the Field Safety Notice to all those who need to be aware within our organization, or to any organization where potentially affected devices may have been transferred.

 Name/Signature: (Customer)

 Position: (Customer)

 Date: (Customer)

Please return this completed acknowledgement form to your sales representative as per contact details above or return by email to UKQRA@cardinalhealth.com