

July 7th, 2023

GETINGE 

## Quality Hold on Aperlan Poka Yoke Agent A and Agent B.

Dear Valued Customer,

Safety and performance of the Getinge products are crucial. We recently have detected a quality issue in our Aperlan Poka Yoke Agent A and Agent B used for endoscope disinfection.


Following our Quality process Getinge have implemented a quality hold in order to maintain customer and patient safety. The Quality hold is generated from a potential risk of leakage from the disinfectant canisters.

We are working as quickly as possible to evaluate the issues, define potential containment actions and to find the root causes.

Getinge recognize the impact this situation has on patient care and a shortage of supply is expected.

We will revert with more information on this issue going forward in order to give you a full progress transparency.

Thank you for your patience and understanding!



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