



Important communication regarding transition of Cordis UK business from Cardinal Health UK 432 Limited to Cordis Medical UK Limited effective from the 1st of May 2023.

14th March 2023

Dear Valued Customer,

You have received prior communications informing you that Cardinal Health, Inc., the ultimate parent company of Cardinal Health UK 432 Limited (“**Cardinal Health**”), sold its Cordis business to an affiliate of Hellman & Friedman. As part of this global transaction, Cardinal Health has agreed to transfer to Cordis Medical UK Limited (“**Cordis UK**”), an affiliate of Hellman & Friedman, the Cordis business in the UK, effective as of 1 May 2023.

After this date, you will begin working with Cordis Medical UK Limited to order and receive the products you require to serve your customers and patients.

The Cordis Medical UK Limited and Cardinal Health teams are working closely together to ensure an orderly transition of current Cordis commercial activities to Cordis Medical UK Limited. To that end, the table below provides you with important information to help prepare you for the transition.

Please note that **the Cardinal Health cut-off date for Cordis purchase order receipts will be:**

- **17:00 (CET) on Monday, 24 April 2023 for EDI purchase orders**
- **11:00 (CET) on Tuesday, 25 April 2023 for standard and consignment purchase orders.**

There will be a complete **suspension in new order processing, for Cordis products only, from 11:00 (CET) on 25 April until 30 April 2023** to facilitate this transition. This will not affect the Cardinal Health remaining Medical Solutions business.

Commencing on 1 May 2023, Cordis will start fulfilling orders based on product availability. New purchase orders may be placed with the Cordis Customer Service team starting from 26 April.

Please note that there is no change to how you work with Cardinal Health with respect to other Cardinal Health products and solutions.

Our customers remain our top priority, and we are committed to ensuring that you and the patients you serve continue to receive the high-quality products and exceptional customer service you expect from Cordis. Please share the information provided in this notification to any other appropriate individual(s) within your organisation.

As always, should you have any questions, please do not hesitate to contact your Cordis Sales Representative. Thank you for your continued support to the Cordis business.

Sincerely,

Signed: _____
Name: Ross Wentworth
Title: General Manager
Cordis Medical UK Limited

Signed: _____
Name: David Oakes
Title: General Manager
Cardinal Health UK 432 Limited



Please be aware of the following to help you prepare for the Cordis business transition, with effect on 1 May 2023.

CORDIS	CARDINAL HEALTH								
Placing a standard or Consignment Order									
<p>Pre 1 May 2023, from 26 April 2023, place purchase orders for all Cordis products by using the options listed below:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%;">Telephone</td> <td>UK: 0203 0081825 Freephone: 0800 3585690</td> </tr> <tr> <td>Email</td> <td>uk.cs@cordis.com</td> </tr> <tr> <td>Fax</td> <td>UK: 0203 0081826 Free fax: 0800 3585691</td> </tr> <tr> <td>EDI</td> <td>Through your usual EDI provider</td> </tr> </table>	Telephone	UK: 0203 0081825 Freephone: 0800 3585690	Email	uk.cs@cordis.com	Fax	UK: 0203 0081826 Free fax: 0800 3585691	EDI	Through your usual EDI provider	<p>The cut-off date and time to place purchase orders for Cordis products with Cardinal Health will be as below:</p> <ul style="list-style-type: none"> Manual order - on 25 April 2023 at 11:00 (CET). All EDI order - on 24 April 2023 at 17:00 (CET). <p>There will be no impact or changes to the purchase order placement for Cardinal Health Medical Solutions products.</p>
Telephone	UK: 0203 0081825 Freephone: 0800 3585690								
Email	uk.cs@cordis.com								
Fax	UK: 0203 0081826 Free fax: 0800 3585691								
EDI	Through your usual EDI provider								
Order Management and Fulfilment									
<p>As of 1 May 2023, Cordis Medical UK Limited will assume responsibility for receiving, managing, and fulfilling Cordis product orders.</p> <p>Any cancelled back orders or back order lines should be placed again with Cordis Medical UK Limited, for fulfilment post 1 May 2023.</p> <p>There is no automatic transfer of open orders or back orders from Cardinal Health to Cordis.</p>	<p>The last shipping date from Cardinal Health for a Cordis purchase or consignment order will be 25 April 2023 17:00 CET.</p> <p>Cordis back orders and order lines that are not fulfilled on the final shipping date, 25 April 2023, will be cancelled by Cardinal Health. Cardinal Health will notify the impacted customers.</p>								
Invoicing, Accounts Receivables and Open Payments									
<p>To ensure seamless order processing and fulfilment, we would appreciate your special attention in updating your Accounts Payable systems to ensure that payments for your invoices related Cordis products received until 26 April 2023 from Cardinal Health are remitted on or before the invoice due date to Cordis Medical UK Limited as follows:</p> <p><u>Cordis Bank details</u></p> <ul style="list-style-type: none"> <u>Account name:</u> Cordis Medical UK Limited <u>Account number:</u> 85682021 <u>Sort Code:</u> BACS - 301635 CHAPS - 165050 	<p>The last day of invoicing under Cardinal Health for fulfilled Cordis orders is 25 April 2023. Payments for Cordis product invoices will be considered until 25 April 2023 by Cardinal Health.</p> <p>All open accounts receivables/invoices raised by Cardinal Health for Cordis products, that have not been paid until 25 April 2023, will transfer to Cordis. Payments for these outstanding invoices will need to be made to Cordis Medical UK Limited from 26 April 2023 onwards.</p>								

CORDIS	CARDINAL HEALTH						
<ul style="list-style-type: none"> • <u>IBAN</u>: GB05 BOFA 1650 5085 6820 21 • <u>SWIFT/BIC</u>: BOFAGB22 • <u>Currency</u>: £ GBP • <u>Bank Name</u>: Bank of America/Merrill Lynch • <u>Bank Address</u>: 2 King Edward Street, London, EC1A 1HQ <p>Please email remittance advice including Cordis invoice numbers to: uk.collections@cordis.com</p> <p><u>If you wish to opt for a SEPA Direct Debit payment to Cordis please contact uk.collections@cordis.com for further instructions</u></p> <p>For any question related to payments, or any other account receivables matter, please submit them to: uk.collections@cordis.com</p>	<p><u>There are no changes required for payment of invoices of Cardinal Health remaining products and solutions.</u></p>						
Legal Entity Change and Customer Account Setup							
<p>You need to create a new vendor in your system with the following details:</p> <ul style="list-style-type: none"> ▪ Legal Entity: Cordis Medical UK Limited ▪ VAT ID: 380632207 <p>From 26 April 2023, you will need to assign this vendor/supplier number to your Cordis purchase orders.</p> <p>If you currently have a Cardinal Health customer account, this will transition to Cordis automatically and remain unchanged.</p> <p>To place an order with Cordis please contact Customer Service below:</p> <table border="1" data-bbox="198 1642 760 1747"> <tr> <td data-bbox="198 1642 370 1675">Email</td> <td data-bbox="370 1642 760 1675">uk.cs@cordis.com</td> </tr> <tr> <td data-bbox="198 1675 370 1709">Fax</td> <td data-bbox="370 1675 760 1709">UK: 0203 0081826</td> </tr> <tr> <td></td> <td data-bbox="370 1709 760 1747">Free fax: 0800 3585691</td> </tr> </table>	Email	uk.cs@cordis.com	Fax	UK: 0203 0081826		Free fax: 0800 3585691	<p>Cardinal Health will continue their current business. There are no updates required to continue purchasing Cardinal Health products and solutions.</p> <p>In addition, your customer number for ordering Cardinal Health products and solutions will not change.</p>
Email	uk.cs@cordis.com						
Fax	UK: 0203 0081826						
	Free fax: 0800 3585691						
Product Codes							
<p>The list of Cordis product codes remains unchanged for order placement. The detailed</p>	<p>The list of Cardinal Health product codes remains unchanged for order placement.</p>						

CORDIS	CARDINAL HEALTH												
list for the Cordis portfolio transitioning and being available under Cordis Medical UK Limited is attached in Appendix I to this letter.													
CORDIS	CARDINAL HEALTH												
Product Returns													
<p>To ensure a smooth transition, please be aware that no Returned Material Authorisations (RMAs) will be created for Cordis products by either Cardinal Health or Cordis Medical UK Limited between 1 April and 1 May 2023.</p> <p>As of 15 May 2023, Cordis Medical UK Limited will begin managing all returns. The corresponding returns should be sent as per the instructions received in the return goods authorisation.</p> <p>Under no circumstance should a product or device be returned to Cordis Medical UK Limited without a proper Returned Material Authorization (RMA) number.</p> <p>Any Cordis product returns after 31 March 2023 will be fulfilled by Cordis Medical UK Limited, including Cordis products purchased from Cardinal Health.</p>	<p>Cardinal Health will <u>not accept new requests</u> for Cordis standard and consignment product returns after 31 March 2023.</p> <p>Until 31 March 2023, please continue to contact Cardinal Health’s Customer Service team to receive a proper Returned Material Authorization (RMA).</p>												
Customer Service													
<p>As of 1 May 2023, please contact the Cordis customer service for assistance with Cordis products:</p> <table border="1" data-bbox="196 1440 760 1612"> <tr> <td style="background-color: #D3D3D3;">Telephone</td> <td>UK: 0203 0081825 Freephone: 0800 3585690</td> </tr> <tr> <td style="background-color: #D3D3D3;">Email</td> <td>uk.cs@cordis.com</td> </tr> <tr> <td style="background-color: #D3D3D3;">Fax</td> <td>UK: 0203 0081826 Free fax: 0800 3585691</td> </tr> </table>	Telephone	UK: 0203 0081825 Freephone: 0800 3585690	Email	uk.cs@cordis.com	Fax	UK: 0203 0081826 Free fax: 0800 3585691	<p>There are no changes to the Cardinal Health customer service contact details.</p> <table border="1" data-bbox="857 1392 1421 1591"> <tr> <td style="background-color: #D3D3D3;">Telephone</td> <td>UK: 0203 7959970 Freephone: 00800 84477384</td> </tr> <tr> <td style="background-color: #D3D3D3;">Email</td> <td>uk@cs.cardinalhealth.com</td> </tr> <tr> <td style="background-color: #D3D3D3;">Fax</td> <td>UK: 0203 7959971 Free fax: 00800 84424971</td> </tr> </table>	Telephone	UK: 0203 7959970 Freephone: 00800 84477384	Email	uk@cs.cardinalhealth.com	Fax	UK: 0203 7959971 Free fax: 00800 84424971
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Email	uk@cs.cardinalhealth.com												
Fax	UK: 0203 7959971 Free fax: 00800 84424971												
Product Complaints													
<p>All complaints related to Cordis products will be handled by Cordis. You may report all product issues to your local Cordis Medical UK Limited representative.</p>	<p>There are no changes to the Cardinal Health product complaint process for Cardinal Health products.</p> <p>Cardinal Health will no longer support any complaints relating to Cordis products after 30 April 2023.</p>												



Terms and Conditions	
<p>All Cordis contracts and tenders need to be transferred to Cordis by 1 May 2023.</p> <p>In case your contract is commingled, involving Cordis and Cardinal Health products all together, your Cordis Sales Representative may reach out to establish Cordis' own standalone relationship.</p> <p>If you have not been contracted by Cordis, please contact your Cordis sales representative or Bids and Tenders team.</p> <p>If required, please reach out to your Cordis sales representative to request Cordis' Terms and Conditions.</p>	<p>For the products that remain with Cardinal Health, your current contract stands and no change is necessary.</p>