

Key Messages North West Regional Advisory Forum – September 2026**NHS Supply Chain Strategic Updates**

- NHS Supply Chain continues to progress its major transformation programmes, focused on improving customer experience, simplifying processes and supporting future service improvements.
- Savings delivery continues to be a key priority, with greater visibility of performance and pipeline opportunities planned.

NHS Supply Chain Modernisation

- The Supply Chain Modernisation Programme is moving into future-state design, with customer input being gathered through the Customer Design Board.
- Customers are helping shape future operating models, processes and service arrangements.
- NHS Supply Chain highlighted the importance of ongoing customer engagement and communication throughout the programme.

Supply Resilience and Operational Updates

- NHS Supply Chain provided an update on the IV Cannula Framework following BD's decision not to bid, with support in place to help trusts transition to alternative products.
- Clinical engagement, training and guidance will be provided to support implementation of alternative products.
- The Boston Scientific cyber incident has largely stabilised, with lessons learned informing future resilience planning.
- Contingency plans remain in place to mitigate any disruption arising from the GXO Unite dispute.

Clinical Product Segmentation

- The Clinical Product Segmentation Programme is helping NHS Supply Chain identify clinically critical products and prioritise resilience efforts.
- Members welcomed the initiative as an important step in strengthening product availability, resilience and patient safety.

Partnership Metrics Dashboard

- Development of the Partnership Metrics Dashboard has been approved and is moving into build.
- The dashboard will provide performance insights at trust, ICS, regional and national level, supporting benchmarking and improvement.
- Further functionality will be added over time, with customer testing taking place ahead of launch.

Savings and Best Practice Opportunities

- NHS Supply Chain reported £13.1m of national savings delivered in Quarter 1, including £1.5m within the North West.
- A strong pipeline of further savings opportunities remains under development.
- Best-practice initiatives are being shared across organisations to support local savings delivery.
- Organisations are encouraged to focus on opportunities that align with local priorities and capacity while learning from successful implementations elsewhere.