NHS Supply Chain

Key Messages East of England Regional Advisory Forum – September 2026

IV Cannula Framework Transition

- NHS Supply Chain is implementing a comprehensive support programme following Becton Dickinson's decision not to bid for the IV Cannula Framework.
- Support will include clinical engagement sessions, supplier events, educational resources and implementation guidance to help trusts manage the transition.
- Members highlighted the importance of clear information on product pricing, availability, alternatives and sufficient time for local implementation planning.

NHS Supply Chain Modernisation

- Customer engagement remains central to the Supply Chain Modernisation Programme.
- Feedback from Regional Advisory Forums continues to influence future operating models, processes and digital solutions through the Customer Design Board.
- Members welcomed NHS Supply Chain's commitment to demonstrating how customer feedback is shaping programme decisions and requested early visibility of future engagement and resource requirements.

Terms of Reference

- Members endorsed the proposed changes to the Terms of Reference, and the revised document was formally signed off.

Clinical Product Segmentation and Resilience

- NHS Supply Chain is introducing a new Clinical Product Segmentation framework to classify products by clinical criticality and better understand supply chain risk.
- The framework will support resilience planning, supplier assurance, procurement decisions and business continuity management.
- Members strongly supported the initiative and recognised its long-term value in strengthening national and local resilience arrangements.

Partnership Metrics Dashboard

- The Partnership Metrics Dashboard has been approved to move into the build phase.
- The dashboard will provide national, regional, ICS and trust-level performance insights, including benchmarking, trend analysis and performance monitoring.
- Members welcomed the development and acknowledged its potential to support more informed discussions around operational performance, savings and service delivery.

Framework Launch Improvements

- NHS Supply Chain has introduced a number of improvements following customer feedback on recent framework launches, including enhanced communications, increased customer engagement, a dedicated Commercial Helpdesk and improved implementation support.
- Members discussed the importance of learning from previous challenges and embedding customer feedback into future commercial activity.

Savings Opportunities and Value Delivery

- NHS Supply Chain is developing a new opportunity assessment approach to help organisations better understand potential savings opportunities before committing resources.
- Future assessments will include indicative savings, implementation complexity, risk considerations, clinical implications and examples of successful adoption elsewhere in the NHS.
- Members recognised the need for clearer information to support prioritisation and delivery of savings initiatives.