

Key Messages South Regional Advisory Forum – June 2025

NHS Supply Chain Updates and Regional Focus

- £95 million in total savings reported regionally; £21.6 million from the South.
- Performance improvements attributed to direct trust engagement.
- Inflationary pressures remain a concern for sustaining savings.
- There is a need for clarity and consistency in savings data reporting.
- Local activities offer potential to offset cost pressures but require coordination.

Simplify to Strengthen

- Restructure announced:
 - Removal of regional lead roles.
 - New Customer Engagement Director appointed.
 - Formation of Strategic Engagement and Service Support Teams.
 - Integration of Communications, Marketing, and Customer Voice.
- Aimed at improving customer relationships and strategic alignment.

Clinical and Quality of Care Strategy

- Strategy focuses on:
 1. Promoting quality of care.
 2. Strengthening NHS partnerships.
 3. Supporting population health.
- Includes essential patient safety training for all NHS Supply Chain staff.
- Development of a Clinical Education Academy.
- Three new corporate KPIs will drive accountability and alignment with patient-centric goals.

Data Visualisation Tool

- New dashboard tool allows trusts to visualise spend and identify opportunities.
- Future roadmap includes:
 - Handling multi-DoH codes.
 - Automated reporting of rejected opportunities.
- Potential for wider spend integration beyond NHS Supply Chain.
- Tool under development in collaboration with NHSE to avoid duplication.

ICS and Collaborative Working

- Clinical Engagement and Capacity are a common challenge across the region.
- Data Quality and Resource Gaps highlighted
- Shift required from strategic conversation to delivery.