



Unomedical

A ConvaTec Company

Dear Customer,

We would like to share some important news regarding the future of ConvaTec's Critical Care category and what this will mean for our working relationship moving forward.

We have recently taken the decision to withdraw from our Critical Care business and cease production of associated products (excluding our Flexi-Seal™ Faecal Management System (FMS) portfolio of products). In the UK and Republic of Ireland the withdrawal relates to all Critical Care products sold through Unomedical Ltd. The Infusion/neria product range will continue to be sold by Unomedical Ltd.

This decision follows a strategic review of our Critical Care category. As you will appreciate, we face significant challenges as a result of the geopolitical situation, and this has meant that it is no longer possible for the company to continue manufacturing from our site in Belarus, which supplies a material proportion of the Critical Care products. There are a number of relevant factors contributing to this situation. For example, some of our suppliers and providers of raw materials are withdrawing from the country, and external certifications will be withheld which impacts our ability to certify products to important quality standards. The British Standards Institution is one certification body that has taken this step.

As a result, we will stop making the products which we currently supply you from our Minsk (Belarus) facility. We will continue manufacturing there until 31 May, which will give us inventory to keep supplying some demand for a limited period beyond 31 May, but once that inventory has run out we will not be able to provide these products any longer.

Some of our Critical Care products come from other sites within our network, particularly our plant in Michalovce (Slovakia), however, as a result of the closure of the plant in Minsk, these products will also be discontinued as of December 2022.

A list of the affected products is attached to this letter.

We appreciate this will be disappointing news. Nonetheless, we wanted to provide as much notice as feasible so that you can take steps immediately to secure other sources of supply or make alternate arrangements.

We will be in touch with further information in the coming weeks. In the meantime, if you have any immediate questions, please do contact your usual ConvaTec representative or email CriticalCareUKI@convatec.com. Please forward this letter to the most appropriate person(s) in your organisation, if required.

Yours faithfully,

On behalf of ConvaTec