



October 2021

Dear valued customer,

As the COVID-19 pandemic continues, widespread product and component shortages continue to cause challenges throughout the globe. Full transportation lanes, labor shortages and lack of materials have impacted our production lines. Stryker's vendors are experiencing similar issues. To meet the needs of our customers, we're focused on three key areas:

- **Sourcing** — To ensure we're making every effort to maintain product supply, we have activated business continuity plans to manage risk to manufacturing and raw material supply. If a product or raw material is deemed at risk, we will execute contingency plans that include alternative suppliers, expediting shipments and reallocation of raw materials and/or finished goods from other parts of our global network.
- **Inventory** — Stryker is increasing safety stock levels of necessary items and supplies for smoother production schedules and reduced product lead times.
- **Logistics** — We are working closely with our global partners to ensure our logistical lines remain disruption-free.

For any questions or concerns, please contact your local Stryker representative or customer service.

Sincerely,

Natalie Ward  
VP/GM, EMEA, Medical

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### Emergency Care

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