

September 7, 2021

Re: Deltec® GRIPPER® Needles Temporary Supply Disruption

Dear Valued Customer,

Thank you for choosing Smiths Medical products to serve your patients. As part of Smiths Medical's ongoing commitment to keep you fully apprised of product status, we would like to take this opportunity to let you know that there will be an intermittent supply issue with Deltec® GRIPPER® needles.

As a result of the global COVID-19 resin shortage, a Smiths Medical component supplier has been unable to meet our forecasted demand. We are working closely with the supplier and anticipate full inventory recovery, including backorders filled and finished goods safety stock levels returned for early 2022. In the meantime, supply of the high volume SKUs are being managed through allocation. While we regret having to share this information with you, it is the reality of the situation we are facing. We know this is a difficult time for everyone, and we are doing everything possible to ensure supply continuity for you and your patients

The majority of SKUs will be available to ship during October; however, some SKUs may experience temporary and intermittent supply shortages with normal supply expected to resume in November.

The products that are included as part of this supply disruption are; GRIPPER® needles, GRIPPER PLUS® safety needle, GRIPPER® PLUS POWER P.A.C. safety needle and Grippe® MICRO safety Blunt Cannula.

To best serve your patients, you may wish to check the availability and shipping dates, or determine product substitutes or alternatives, by contacting your local sales rep or customer service team. You may also visit us at <https://smiths-medical.custhelp.com/app/home> to leave a question and one of our customer service representatives will respond to you directly.

Yours Faithfully,



Anette Haugshøj
Sr. Global Product Manager
Smiths Medical

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