



Ecolab Northwich
PO Box 11
Winnington Avenue
Northwich
CW8 4DX
T 07803 746122
E gemma.walker@ecolab.com

29.12.2020

Madam, Sir,

We have identified that you received Skinsan Scrub N 3083220 and have determined that certain batches of this product have the potential to contain the gram-negative bacteria *Achromobacter xylosoxidans*. As a precautionary measure, we are asking you to **immediately stop distribution of any of the following batches** that you may still have in stock, as they may not comply with our quality expectations.

BATCH CODES

4300PR0404

4300PR0406

4350PR0103

4350PR0104

4350PR0106

1380PR0403

4390PR0103

4390PR0104

4390PR0106

Achromobacter xylosoxidans is an opportunistic, environmental bacteria that is rarely implicated in human infections. It poses little medical risk to healthy people. However, immunocompromised patients are at higher risk of infection.

For these precautionary reasons, we ask that you please dispose of this product by washing it down a sink. In addition, we need you to inform immediately your end customers and ask them to stop using this stock. Attached is a template to assist you in informing your customers.

This product is manufactured for Ecolab by a co-packer located in France, thus limiting the scope of the potential quality issue. We are working closely with this co-packer to ensure that this problem does not occur again.

We remain at your disposal for any questions you may have or assistance that you may need.

Please accept our apologies for any inconvenience this information may have caused.

Sincerely

A handwritten signature in cursive script that reads "Gemma Walker".

Gemma Walker

Commercial Accounts Manager

07803746122