

Food Safety Alert

Product Withdrawal / Recall Notice

21st August 2020



Product: Brazil & sultana with peanuts and almonds

Brand: Eat Natural

Size:

35g Bar 96003787

4x 35g Multi-pack 5013803666712

28x50g Eat Natural Mixed Bar Box,
05013803621315

50g Bar 50676262

3x 50g Multi-pack 5013803666149

3x 50g Multi-pack 5013803001315 (Netherlands only)

12x 50g Counter pack 50138803621247

20x 50g Assorted Mix Pack 5013803666385

Best Before End Dates: AUG 2020, SEP 2020, OCT 2020, NOV 2020, DEC 2020, JAN 2021, FEB 2021, MAR 2021, APR 2021, MAY 2021, JUN 2021, JUL 2021

Hand2mouth Ltd have decided to withdraw and recall this product due to the possible presence of salmonella, originating from a third-party supply of ingredient. Salmonella is an organism which can cause serious infections and sometimes have severe consequences in young children, frail or elderly people, and others with weakened immune systems. While most healthy people with Salmonella infection will not become ill, those who do display symptoms will recover in a few days without specific treatment.

This does not affect any of their other products.

Retailer/ Distributors

Immediately examine your inventory and quarantine product subject to the recall. In addition, if you may have further distributed this product, please identify your customers, and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter. This recall should be carried out to the consumer level.

You must,

- Please dispose of this product and supply back to us a record of destruction. We have attached a record for your use with this e-mail. Please return to this to the email address below.
- For any queries please contact your customer service manager.

Your assistance is appreciated and necessary to prevent potential harm to consumers. Please complete and return the enclosed response form as soon as possible. If you have any questions, please contact us at the information provided below.

Customer Services

Multiple Marketing c/o Hand2mouth
Unit 4
Fourth Avenue
Halstead
Essex
CO9 2SY

Tel: 01787 479123

Email: tradematters@eatnatural.co.uk

This recall is being made with the knowledge of the UK Food Standards Agency. We sincerely regret any inconvenience caused to our customers.